



Cromarty Firth Port Authority

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Ref: KG/5t

28 April 2008

To whom it may concern

Dear Sirs

Support from NLP Highland

NLP Highlands has provided the Cromarty Firth Port Authority with staff development support to both management and operational staff at all levels. This support has been in the form of both group and one to one sessions which has resulted in improved staff performance.

It is my view that NLP can assist in both developing individual members of staff confidence and in team building.

I am pleased to recommend to you NLP Highlands.

Yours faithfully

Capt Ken Gray
Port Manager / Harbour Master